



March 1, 2022

Re: Charter Communications – Upcoming Changes

Dear Franchise Official:

We value our customers and are committed to providing them with the latest products and technology. Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and they continue to rise. Despite our best efforts, programming fees and other rising costs have impacted our pricing, resulting in in changes to the rates we charge our customers.

Customers are being noticed via bill message regarding the following pricing changes that take effect on or after April 1, 2022. Note that these increases will not affect current customers’ promotional rates until the end of the promotional period.

Services/Products/Equipment	Change
Broadcast TV Surcharge	Will increase by \$3.01/month.
Spectrum TV Select	Will increase by \$3.00/month.
Spectrum TV Silver	Will increase by \$8.00/month.
Spectrum TV Gold	Will increase by \$8.00/month.
Spectrum TV Latino Tier	Will increase by \$2.01/month.
Spectrum Mi Plan Latino	Will increase by \$5.00/month.
Spectrum TV Choice	Will increase by \$5.00/month.
Spectrum Lifestyle Plan	Will increase by \$5.00/month.
Spectrum TV Bundle Discount	Discount will decrease by \$6.00/month.
Spectrum Digital Receivers	Each will increase by \$1.00/month.
Spectrum Digital Terminal Adapters	Will increase by \$1.00/month.
Cable Cards	Will increase by \$0.95/month.

Unreturned Spectrum Digital Receivers	Will decrease by \$6.00.
Unreturned Spectrum EPON Optical Network Unit (Ethernet Passive Optical Network)	Will decrease by \$165.00.

We remain committed to providing excellent communications and entertainment services in your community. If you have any questions about this change, please feel free to contact me at 518-640-8575 or via email at [Kevin.Egan@charter.com](mailto:Kevin.Egan@charter.com).

Sincerely,



Kevin Egan  
Director, Government Affairs  
Charter Communications